	li .	
1	JONATHAN E. NUECHTERLEIN	
2	General Counsel DAVID A. O'TOOLE	
_	dotoole@ftc.gov	
3	JOANNIE T. WEI	
4	jwei@ftc.gov	
5	Federal Trade Commission	
6	55 West Monroe Street, Suite 1825 Chicago, Illinois 60603	
7	Tel: (312) 960-5634; Fax: (312) 960-56	00
8	FAYE CHEN BARNOUW, Cal. Bar. N	To. 168631
9	fbarnouw@ftc.gov	
10	Federal Trade Commission	
11	10877 Wilshire Boulevard, Suite 700 Los Angeles, California 90024	
12	Tel: (310) 824-4343; Fax: (310) 824-43	80
13		
	Attorneys for Plaintiff FEDERAL TRADE COMMISSION	
14	FEDERAL TRADE COMMISSION	
15	UNITED STATES	S DISTRICT COURT
16	CENTRAL DISTRI	CT OF CALIFORNIA
17		
18		Case No.
19	FEDERAL TRADE COMMISSION,)
20	Plaintiff,) Memorandum in Support of Plaintiff's
21) Ex Parte Application for Temporary
22	v.) Restraining Order with an Asset Freeze,) Appointment of a Receiver, and Other
23	APPLIED MARKETING SCIENCES,) Equitable Relief, and Order to Show
24	LLC, a Nevada limited liability	Cause Why a Preliminary Injunction
25	company,) Should Not Issue
26	STANDARD REGISTRATION) (Lodged Under Seal)
2.7	CORPORATION, a Nevada)
	corporation, also d/b/a Consolidated	
28	Research Authority and CRA,)

		_ ``
1	WORLDWIDE INFORMATION)
2	SYSTEMS INCORPORATED, a)
3	Nevada corporation, also d/b/a Specific)
4	Monitoring Service, SMS, Specific)
	Reporting Service, SRS, Universal Information Services, UIS,)
5	Compendium Sampler Services and)
6	CSS, and)
7)
8	LIAM O. MORAN, individually and as)
9	an as owner, officer, or director of Applied Marketing Sciences, LLC,) ነ
10	Standard Registration Corporation, and)
	Worldwide Information Systems)
11	Incorporated,)
12	Defendants.) ነ
13		,
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
26		
27		
28		

TABLE OF CONTENTS

2	I.	INTRODUCTION		
3	II.	DEFENDANTS' ILLEGAL BUSINESS PRACTICES		
4 5		A.	Deceptive Letters Promise Multi-Million Dollar Cash Prize	4
6		B.	Useless "Disclaimers"	9
7		C.	Thousands of Victims	11
8	III.	DEF	ENDANTS	13
9	IV.	ARC	GUMENT	15
10		A.	This Court Has the Authority to Grant the Requested Relief	15
11 12		B.	The FTC Satisfies the Applicable Legal Standard for Issuance of Injunctive Relief	16
13 14			Defendants are Violating the FTC Act	17
15			2. The Equities Tip Decidedly in the FTC's Favor	20
16			3. Liam Moran is Individually Liable Under the FTC Act	20
17 18		C.	The Temporary Restraining Order Should Include an Asset Freeze, Temporary Receivership, and Other Ancillary Relief	22
19		D	The Temporary Restraining Order Should Be Issued Ex Parte	
20		D.		
21	V.	CON	CLUSION	25
22				

iii

TABLE OF AUTHORITIES

2	REPORTED CASES
3	Delaware Watch Co. v. FTC,
4	332 F.2d 745 (2d Cir. 1964)
5	
6	FTC v. Affordable Media, LLC, 179 F.3d 1228 (9th Cir. 1999)
7	1771.50 1220 (501 On. 1777)
8	FTC v. Am. Nat'l Cellular, Inc.,
9	810 F.2d 1511 (9th Cir. 1987)
10	FTC v. Amy Travel Serv., Inc.,
11	875 F.2d 564 (7th Cir. 1989)
12	FTC v. Brown & Williamson Tobacco Corp., 778 F.2d 35 (D.C. Cir. 1985)18
13	
14	FTC v. Cyberspace.com, LLC, 453 F.3d 1196 (9th Cir. 2006)17, 18, 19-20
15	FTC v. Direct Mktg. Concepts, Inc., 624 F.3d 1 (1st Cir. 2010)
16	FTC v. Five-Star Auto Club,
17	97 F. Supp. 2d 502 (S.D.N.Y. 2000)
18	FTC v. Gem Merchandising Corp.,
19	87 F.3d 466 (11th Cir. 1996)
20	
21	FTC v. H.N. Singer, Inc., 668 F.2d 1107 (9th Cir. 1982)
22	0001.201107 (500)
23	FTC v. John Beck Amazing Profits, LLC,
24	865 F. Supp. 2d 1052 (C.D. Cal. 2012)
25	FTC v. Nat'l Prize Info. Group,
26	No. 2:06-cv-1305-RCJ-PAL, 2006 WL 3234360
27	(D. Nev. Oct. 18, 2006) 16, 18, 19
28	

1	33 F.3d 1088 (9th Cir. 1994)
2	33 1 .3u 1000 (3ul Cli. 1774)
3	FTC v. Publ'g Clearing House, Inc.,
4	104 F.3d 1168 (9th Cir. 1997)
5	FTC v. Stefanchik,
6	559 F.3d 924 (9th Cir. 2009)
7	FTC v. Think Achievement Corp.,
8	144 F. Supp. 2d 993 (N.D. Ind. 2000), aff'd 312 F.3d 259 (7th Cir. 2002). 13
9	FTC v. U.S. Oil & Gas Corp.,
10	748 F.2d 1431 (11th Cir. 1984)23
11	FTC v. Warner Commc'ns, Inc.,
12	742 F.2d 1156 (9th Cir. 1984)16
13	FTC v. World Travel Vacation Brokers,
14	861 F.2d 1020 (7th Cir. 1988)
15	FTC v. World Wide Factors, Ltd.,
16	882 F.2d 344 (9th Cir. 1989)
17	Florsheim v. FTC, 411 F.2d 874 (9th Cir. 1969)
18	
19	In the Matter of McGaughey, 24 F.3d 904 (7th Cir. 1994)
20	241.3d yo r (r all Oli. 199 r)
21	Johnson v. Couturier,
22	572 F.3d 1067 (9th Cir. 2009)
23	Porter & Dietsch v. FTC, 605 F.2d 294 (7th Cir. 1979)
24	
25	UNREPORTED CASES
26	
27	FTC v. Am. Mortgage Consulting Group,
28	Case No. SACV-12-01561-DOC (JPRx) (C.D. Cal. Sept. 18, 2012)

2	Case No. CV-13-5267-DSV (JCx) (C.D. Cal. July 24, 2013))
3	Case No. CV-13-3207-DSV (3CA) (C.D. Cai. July 24, 2013))
<i>3</i>	FTC v. Forensic Case Mgmt. Servs., Inc.,
5	Case No. CV-11-07484-RGK-SS (C.D. Cal. Sep. 12, 2011)
6	FTC v. Nat'l Awards Serv. Advisory, LLC,
7	Case No. 10-CV-05418-PJH (N.D. Cal. Dec. 1, 2010)
8	FTC v. Rincon Mgmt. Servs. LLC,
9	Case No. CV-11-01623-VAP-SP (C.D. Cal. Oct. 11, 2011)
10	FTC v. US Homeowners Relief, Inc.,
11	Case No. CV-10-01452-JST-PJW (C.D. Cal. Sep. 28, 2010)
12	STATUTES
13	15 U.S.C. § 53(b)
14	15 O.B.C. § 55(b)
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	
27	
28	

I. INTRODUCTION

We ask this Court to put an immediate end to a massive sweepstakes scam that has defrauded hundreds of thousands of consumers throughout the United States and dozens of other countries, including Japan, France, the United Kingdom, the Netherlands, and Canada. For over seven years, Defendants have bombarded millions of consumers with deceptive sweepstakes promotion letters informing them that they have won a multi-million dollar cash prize, with prominent statements such as "Over TWO MILLION DOLLARS in sweepstakes has been reserved for you!" These letters are unmistakably designed to create the impression that the consumer has already won and is guaranteed the cash prize as long as the consumer sends Defendants a small processing fee of around \$20-\$30.

The letters contain confusing fine print stating that Defendants in fact do not sponsor sweepstakes or award prizes and instead are in the business of compiling a report of available sweepstakes. This language is not calculated to alert consumers of the truth -- that they have won nothing and will get nothing of value for their money. Instead, Defendants' fine print is nothing more than an attempt to concoct a potential defense to law enforcement challenges. It is well-settled under FTC law, however, that this sort of fine print is no defense to a charge of deception.

What is worse, Defendants target elderly consumers who often fail to see or understand the nearly indecipherable language of the "disclaimer" and, as a result,

send Defendants the requested fees. Based on consumers who have complained about Defendants to the FTC and other law enforcement agencies, the vast majority of Defendants' victims are over the age of 65.

None of the consumers who pay Defendants receive the promised prize money. In fact, most consumers seem to receive nothing at all from Defendants, not even the worthless sweepstakes compilation report Defendants claim to create for consumers. Defendants have taken consumers for more than \$11 million in just the last three years, victimizing hundreds of thousands of people.

This fraud has continued for years even though Liam Moran, the individual running this enterprise, is already subject to not one, but *two* U.S. Postal Inspection Services ("USPIS") Cease and Desist Orders from 1995 and 2010 prohibiting the same type of deceptive prize promotion activity at issue in this case. When the USPIS caught him in 2010, he was still actively violating the 1995 Order. After the 2010 Order was entered, Moran promptly began violating this order as well, but started taking active steps to conceal his illegal activity from law enforcement. He temporarily stopped sending mailings to U.S. consumers – which he has since resumed – but continued to scam consumers in other countries by using another

¹ PX 11 at 98-99, ¶ 39, Att. U at 303-11, 316-17, (2010 Agreement and Cease and Desist Order prohibits, *inter alia*, falsely representing that consumers have won an award consisting of a substantial amount of money and paying the required fee guarantees the consumers will receive such an award), Att. T at 213-19 (1995 Order prohibits essentially the same conduct).

d/b/a name and hiring a Canadian company to open a P.O. Box for him in Vancouver. When this company was shut down by Canadian law enforcement, Moran simply opened a new mailbox in Ventura to continue receiving consumer payments. More recently, many of Defendants' deceptive letters were seized by the London Metropolitan Police for suspected fraud, but the scheme nevertheless continues.

The FTC brings this motion *ex parte* to seek an immediate halt to this operation, to freeze its assets, and to have a temporary receiver appointed over the corporations. Defendants' widespread pattern of fraud, as well as their attempts to conceal their scam from law enforcement, suggests that they would hide or dissipate assets if they received notice of this action. The requested relief is necessary to preserve the Court's ability to provide effective final relief, such as providing refunds to victims.

² See id. at 94, 99-100, ¶¶ 32 and 41(a), Att. P at 157-68 (complaints from U.S. victims stop in 2010; Moran hires Canadian company to rent Vancouver mailbox and pick up mail); PX 3 at 34, ¶ 4 (address on return envelopes changed from Las Vegas to Vancouver); PX 4 at 36, ¶ 4 (same).

³ See PX 11 at 94, ¶ 31 (Vancouver Police Department executes search warrant against company for allegedly obtaining money under false pretenses).

⁴ See id. at 86, ¶ 9(b), Att. F at 123-27.

⁵ PX 1 at 1-3, ¶¶ 3-9 (Metropolitan Police seized five tons of mail at Heathrow, including letters from Defendants destined for consumers in numerous countries and notified Defendants that their letters had been seized and determined to be illegal; Defendants never responded).

II. DEFENDANTS' ILLEGAL BUSINESS PRACTICES

Defendants began their mass mailing sweepstakes scam by at least 2006.⁶
This far-reaching scam has targeted consumers in over 150 countries and has bilked consumers of over \$11 million.⁷

A. Deceptive Letters Promise Multi-Million Dollar Cash Prize

Defendants' scam begins with an artfully constructed, personalized letter to consumers informing them that they are the winners of a very substantial, cash prize, typically a multi-million dollar figure featured prominently on the letter. Consumers are told that to collect their winnings, they only need to pay a small fee, typically \$20-\$30 in U.S. dollars, or a similar amount in the currency of the consumer's residence. The letters include a detachable, short form and an unstamped, return envelope addressed to Defendants at one of their P.O. Box addresses. Defendants use numerous different versions of the letters, in various

⁶ PX 11 at 99-100, ¶ 41(a) (consumer complaints began prior to 2006). Moran, however, has been "in the business" since at least 1995, sending letters including false representations that consumers had won a cash prize and collecting an advance fee from consumers, although letters varied from those at issue in this case. See id. at 99, ¶ 39(a), Att. T at 228-301 (1995 USPIS complaint and sample letters).

⁷ *Id.* at 87, 95-97, ¶¶ 11, 34-36.

⁸ See, e.g., PX 1 at 2, ¶ 5, Att. A at 16, 21, 23; PX 4 at 37-38, ¶ 9, Att. B at 42; PX 5 at 47, ¶ 9, Att B. at 52; PX 11 at 98, ¶ 37, Att. R at 190-91, 201.

⁹ See, e.g., PX 1 at 2, ¶ 5, Att. A at 5 (\$25 CAD), 9 (\$30 USD), 29 (£20); PX 11 at 98, ¶ 38, Att. S at 206 (\$30 AUD).

¹⁰ See, e.g., PX 5 at 47, \P 9, Att. A at 49, 51-53 (form and envelope).

languages depending on the destination, but the essential substance of the letters is the same.¹¹ The letters appear professional and official, often including suggestive seals, approval stamps, bar codes, pin numbers, and routing numbers meant to convey that the letters are coming from, or specifically authorized by, a governmental entity or sweepstakes provider.¹²

Addressing them by name, the letters inform consumers that they have been specially selected to receive the letters, using statements such as "This document will not be re-issued and is for your use alone to claim eligibility," "Over TWO MILLION DOLLARS in sweepstakes has been reserved for you," or "you have been given Full Approval after Universal Information Services closely considered your name for this opportunity." One version of the letter even suggests that the consumer had the "good fortune" of being "singled out" for the award from a pool

¹¹ See, e.g., PX 4 at 37-38, ¶ 9, Att. B at 1-5 (recent letter to consumer); PX 5 at 47, ¶ 9, Atts. A and B at 48-53 (same); PX 8 at 65, ¶ 2, Att. A at 67-70 (same); PX 11 at 98, ¶ 37, Att. R at 189-204 (same); PX 1 at 2, ¶5, Att. A at 5-30 (samples).

See, e.g., PX 1 at 2, ¶ 5, Att. A at 7 (bar code, seal, approval stamp), 9-10 (approval stamp, bar code), 13 (same), 19 (seal, transaction or PIN number, bar code), 23 ("FILED" stamp, bar code); PX 8 at 65, ¶ 2, Att. A at 68 ("Received Approved" Stamp), PX 11 at 98, ¶ 37, Att. R at 189-91, 196, 201 (various seals and stamps). One of Defendants' letters even attempts to pass as some type of court document. PX 11 at 99, ¶ 39(b), Att. U at 312.

¹³ See, e.g., PX 5 at 47, ¶ 9 Att. B at 52.

¹⁴ See, e.g., PX 1 at 2, ¶ 5, Att. A at 19.

¹⁵ See, e.g., PX 5 at 47, ¶ 9, Att. A at 48.

of "250,637 Pending/Possible Names." Another tells the consumer it is "an extraordinary day . . . [e]specially if you've never . . . experienced the opportunity of winning a major lottery or sweepstakes before," and warns that most people "find this news startling at first so take a deep breath."

Using an assortment of creative language, the letters convey to consumers that they have already been approved for, or are otherwise guaranteed to, receive the prize money. For example, Defendants' letters have included statements such as "Your invitation has been approved, documents issued and your full rights to the over £2,250,000.00 opportunity amount GUARANTEED," "FIRST AND FINAL NOTICE of the guaranteed eligibility of [consumer's name] for specific over £2,249,366.00 Prize Portfolio," "Full access to claim the over £2,250,000.00 in

¹⁶ PX 1 at 2, ¶ 5, Att. A at 27 ("250,637 Pending/Possible Names Narrowed Down by One Name . . . You are entitled to act on this good fortune of your name being singled out for High End . . . referencing over £2,575,003.56."); PX 11 at 95, ¶33, Att. Q at 182. (same). See also PX 11 at 99, ¶ 39(b), Att. U at 312 ("Providing an Amount of United States Dollars Exceeding THE SUM \$1,578,000.00 in Prize Money that no one else has acquired.").

¹⁷ PX 11 at 98, ¶ 37, Att. R at 201.

 \parallel 18 See, e.g., PX 5 at 47, ¶ 9, Att. A at 48 (emphasis in original).

See, e.g., PX 5 at 47, \P 9, Att. B at 52 (emphasis in original).

disbursements awaits you,"²⁰ "FUND AVAILABILITY GUARANTEED TO EXCEED TWO MILLION DOLLARS!!"²¹

The letters often assure recipients that the money is ready for "immediate delivery" to consumers. The only thing consumers need to do to collect their prize, according to the letters, is to complete the attached, short form and send it to Defendants, along with a small fee. The forms frequently have official-sounding names suggesting that consumers are agreeing to something of great magnitude: "Approval Acceptance form," Right of Legal Registration," Notice of

Declaration,"26 "Claim Disposition Form,"27 or "[Official] Claim-Return Letter."28

²⁰ See, e.g., PX 5 at 47, ¶ 9, Att. A at 48.

See, .e.g., PX 1 at 2, ¶ 5, Att. A at 19 (emphasis in original); see also id., Att. A at 27 ("There is no chance of error; it is not preliminary, it is final... Entitlement Eligibility Confirmed"). Defendants also print statements such as "Cash Amounts Guaranteed & Deliverable" on the envelope in which the letter arrives. PX 4 at 38, ¶ 9, Att. B at 41.

See, e.g., PX 11 at 98, ¶ 38, Att. S at 206. See also PX 1 at 2, ¶ 5, Att. A at 29 ("That's right, We have over TWO MILLION in prizes and awards on report ready for delivery to your doorstep."). See also PX 5 at 47, ¶ 9, Att. B at 52 ("Complete and return . . . for Priority Dispatch of the over £2,249,366.00 Portfolio to your [city] home.").

²³ See, e.g., PX 5 at 47, ¶ 9, Att. A at 48; PX 11 at 98, ¶ 37, Att. R at 191.

²⁴ See, e.g., PX 5 at 47, ¶ 9, Att. A at 48.

²⁵ See, e.g., id. at 47, ¶ 9, Att. A at 49; PX 11 at 98, ¶ 37, Att. R at 196.

²⁶ See, e.g., PX 4 at 37-38, ¶ 9, Att. B at 42.

²⁷ See, e.g., PX 11 at 98, ¶ 37, Att. R at 191.

²⁸ See, e.g., id. at 98, ¶37, Att. R at 201.

28 | 34 See, e.g., supra notes 29-33.

The forms always ask for consumers' signature, again signifying a heightened level of formality, and frequently reiterate the promise of a substantial cash prize. For example, claim forms have stated, "YES – Send me the available amount in reported sweepstakes awards . . . ,"29 "Sign below for £2,249,366.00 portfolio delivery to your home,"30 "RUSH the reported awards to my home immediately!"31 "Official Registration, [consumer's name], \$2,249,366.00 in funds for immediate disbursement"32 or "please follow these instructions for immediate delivery of over CAD \$2,249,366.00 Sweepstakes Prize Agenda."33 Consumers are told to pay the fee by cash, check, or money order made payable to Defendants.³⁴

To further encourage consumers to send in the fee without delay, the letters create an extreme sense of urgency, frequently warning consumers that they have a very limited amount of time to claim their prize money or it will be forfeited. For example, one letter cautions, the offer is "extremely time-sensitive, don't delay if you want the money" "deadlines are strictly enforced, your immediate response is

²⁹ See, e.g., PX 1 at 2, \P 5, Att. A at 20.

³⁰ See, e.g., PX 5 at 47, ¶ 9, Att. B at 52.

³¹ See, e.g., PX 1 at 2, \P 5, Att. A at 29.

 $^{^{32}}$ See, e.g., PX 4 at 38, \P 9, Att. B at 42.

³³ See, e.g., PX 11 at 98, ¶ 38, Att. S at 206.

required." ³⁵ Another letter warns, "Disbursement is scheduled shortly and immediate action is required to secure claims . . . I hope this notice has reached you in time." ³⁶ Envelopes in which the letters arrive sometimes are labeled "URGENT," ³⁷ or "TIME SENSITIVE MAIL." ³⁸

B. Useless "Disclaimers"

Only in fine print, typically buried at the bottom of the letters beneath the more prominent discussion of the cash award, or on the backs of the letters where consumers are unlikely to look, do Defendants include their version of a "disclaimer"—although the language is really more of a retraction than a disclaimer. This proviso states that consumers, in fact, have not really won the prize the letter just informed them they won, and that Defendants do not sponsor sweepstakes or make an award of cash or prizes. Instead, Defendants supposedly compile some type of report about sweepstakes for consumers. Not only is the text of this "disclaimer" written in dense, all capital letters, typically in small font, but

³⁵ PX 4 at 38, ¶ 9, Att. B at 42.

³⁶ See, e.g., PX 5 at 47, ¶ 9, Att. At at 49. See also PX 11 at 98, ¶ 38, Att. S at 205 ("It is critical you respond before the [] deadline for full eligibility"); PX 1 at 2, ¶ 5, Att. A at 7 ("This letter has been dispatched with <u>URGENCY</u> and it is in your best interest to acknowledge it promptly"), 9 ("This is a time sensitive report that must be initiated immediately in order to meet the deadline for delivery"), 23 ("RESPOND PROMPTLY") (emphasis in original).

³⁷ See, e.g., PX 11 at 98, ¶ 38, Att. S at 208. See also id. at 98, ¶ 37, Att. R at 194. ("IMMEDIATE Action Requested")

³⁸ See, e.g., PX 4 at 38, ¶ 9, Att. B at 41.

the language used is complicated and confusing. It is challenging to read through the text itself and just as hard to comprehend precisely what it means. An example of the way the disclaimer typically appears on the letters is set out below:³⁹

UNIVERSAL INFORMATION SERVICES (UIS) DOES NOT SPONSOR ANY SWEEPSTAKES, MAKE AN AWARD OF CASH OR PRIZES OR ENTER YOU INTO ANY SWEEPSTAKES, UIS SEARCHES FOR ENTRY PROCEDURES AND DIRECTIVES OF AVAILABLE SWEEPSTAKES AND CONTESTS THAT ARE CONDUCTED BY INDEPENDENT SPONSORS PROVIDING ENTRY INFORMATION INCLUDING SPONSOR SET DEADLINES, THIS IS NOT A SWEEPSTAKES OR AWARD NOTIFICATION AND DOES NOT GUARANTEE ANY WINNINGS, YOU HAVE NOT YET WON A PRIZE AND THIS IS NOT A PRIZE NOTIFICATION. UIS USES ALL DUE DILIGENCE TO COMPILE THE REPORT AND THE ENTRY PARTICULARS REQUIRED BY THE INDEPENDENT SPONSORS. YOU DO NOT NEED OUR REPORT TO ENTER ANY SWEEPSTAKES BUT THE VARIETY OF CASH CONTESTS PUBLISHED IN OUR REPORT ARE RIGHT AT YOUR FINGERTIPS AND CAN BE ENTERED FROM THE COMPORT OF YOUR HOME. UIS SAVES YOU TIME BY RESEARCHING SWEEPSTAKES AND CONTESTS FOR YOU. IF YOU WISH TO BE REMOVED FROM OUR MAILING LIST WRITE TO: UIS 3875 TELEGRAPH RD. STE. A PINB 408 VENTURA, CA 93003-3419 USA.

The "disclaimer" in Defendants' letters does not alert consumers to the truth and is entirely insufficient to cure the impression in the body of the letter that consumers' have won a cash prize. Consumers send money because they are convinced that they have won a sweepstakes.⁴⁰ They do not even see, let alone read and understand, the disclaimer, and if they did, they certainly would not have

³⁹ See, e.g., PX 1 at 2, ¶ 5, Att. A at 19, 23, 27, PX 5 at 47, ¶ 5, Att. A at 48 (disclaimers at the bottom of letters); PX 1 at 2, ¶ 5, Att. A at 8, 10, 30 (disclaimers on the back of letter).

⁴⁰ See, e.g., PX 5 at 46, ¶ 6 ("the letter I received convinced me that I had won a large sum of money . . . created the unmistakable impression that if I sent in the requested payment, I would receive the prize money."); PX 8 at 66 (same); PX 2 at 32, ¶ 4 ("unmistakable impression that if I sent in a processing fee, the prize was practically guaranteed"); PX 9 at 74, ¶ 4 (same); PX 6 at 54, ¶ 3 ("under the impression that this letter was sent by a legitimate sweepstakes organization and that I would receive a substantial amount of money if I sent a \$20.00 processing fee"); PX 4 at 37, ¶ 6 ("letters convinced me that I was very close, if not about to, receive a large monetary prize. . . . that if I sent in the \$25 processing fee, the prize was practically guaranteed"); PX 3 at 35, ¶ 6 (same); PX 7 at 56. ¶ 3 ("under the impression that the letter was sent by a governmental entity or some other official organization . . . I believed that all I needed to do to receive the money was to send in the fee").

4

5 6

7 8

9

10

11 12

13

14 15

16

17

18 19

20

22

21

24

23

26

25

27

28

sent money to purchase a sweepstakes compilation report.⁴¹ Many consumers who actually read the disclaimer cannot make sense of it. 42 Some consumers are deceived into sending fees multiple times.43

C. **Thousands of Victims**

Defendants' scam purposefully preys upon the elderly, one of the most vulnerable and frequently targeted groups of consumers.44 Indeed, Defendants' success depends upon the fact that their victims either do not see the fine print disclaimer or, if they attempt to read it, do not understand it.

⁴¹ PX 5 at 47, ¶ 7 (does not recall seeing any disclaimer or other language saying fee was for sweepstakes report and would not have paid for such information); PX 4 at 37, ¶ 6 (same); PX 3 at 35, ¶ 6 (same); PX 8 at 66, ¶ 7 (same); PX 9 at 74, ¶ 4 (same, although ultimately did not send money to Defendants); PX 2 at 32, ¶ 4 (did not see anything stating fee was for a sweepstakes report); PX 7 at 54, ¶ 3 (did not see any disclaimer indicating he did not in fact win money).

See, e.g., PX 6 at 54-55, ¶ 4 (vaguely remembers some "legal language" at bottom of letter, which "did not appear to be important" and which she understood to be protection for Defendants in case they sent the letter to the wrong recipient; she did not understand language to mean she had not won the award); PX 8 at 66, ¶ 7 (misunderstood the disclaimer to mean that "the company sending the letter does not itself sponsor sweepstakes, but is sending the letter on behalf of a sweepstakes sponsor").

See, e.g., PX 7 at 56, ¶ 5 (sent at least 13 checks, totaling \$260); PX 8 at 65-66, ¶¶ 4-5 (sent at least 10 payments total of £20 each to two of Defendants' d/b/as); PX 3 at 35, ¶ 5 (sent payments numerous times, lost at least \$200 in Canadian dollars); PX 10 at 77, ¶ 5 (sent at least four checks totaling \$85).

⁴⁴ See PX 11 at 100, ¶ 41(c) (78% of consumers who reported their age when complaining about Defendants were 65 or older); see also PX 10 at 77, ¶ 7 (declarant's elderly mother lost over \$800 total to sweepstakes scams, including Defendants' scam); PX 11 at 100-101, ¶ 42 and Att. V at 319-28 (articles and consumer alerts concerning financial elder abuse and sweepstakes scams that target the elderly).

⁴⁸ *Id*.

Consumers who send Defendants the requested fees receive absolutely nothing of value in exchange for their money. They do not receive the "guaranteed" multi-million dollar prize. We have not identified a single consumer who even received the purported sweepstakes compilation report, which, even if it exists, would be of questionable value. Typically, the only thing consumers who pay Defendants receive are more deceptive letters requesting additional fees to claim another alleged sweepstakes award.

Even if some consumers actually read and understand the disclaimer,

Defendants send such an enormous volume of letters to consumers that their scam
remains exceptionally profitable. Over the course of two years, from 2011 to

2013, Defendants sent over 3.7 million pieces of mail.⁴⁷ In the first half of 2013
alone, Defendants sent over 800,000 letters to consumers in 156 different countries
around the world.⁴⁸ Defendants disseminate their letters far and wide, making sure

⁴⁵ See, e.g., PX 2 at 33, ¶ 6 (never received any money or other product or service); PX 4 at 37, ¶ 7 (same); PX 5 at 47, ¶ 8 (same); PX 6 at 55, ¶ 6 (same); PX 7 at 57, ¶ 6 (same); PX 8 at 66, ¶ 8; PX 10 at 77, ¶ 6 (same); PX 3 at 35, ¶ 7 (the only thing received was one Canadian dollar).

⁴⁶ See, e.g., PX 5 at 47, ¶ 9 (after sending money, continued to receive letters); PX 8 at 66, ¶ 8 (same); PX 2 at 32, ¶ 3 (had been receiving sweepstakes scam letters from Defendants for years); PX 3 at 34, ¶¶ 3-4 (same); PX 10 at 76, ¶ 3 (had been receiving letters from Defendants for almost a year, if not more); PX 4 at 37-38, ¶ 9 (continued to receive numerous letters); PX 7 at 56, ¶ 5 (same).

⁴⁷ PX 11 at 87, ¶ 11.

to reach every potential victim in any country, no matter how remote.⁴⁹ This lucrative scam has defrauded consumers of more than \$11 million dollars since 2008 alone,⁵⁰ without even accounting for the losses caused by during the scam's first several years of operation.

III. DEFENDANTS

Defendants are three Nevada corporations that operate as a common enterprise and one individual, **Liam Moran**, a California resident, who owns, directs, and manages these three corporations, which operate primarily from this district. The three corporate defendants engage in the same sweepstakes scam, share the same ownership and management, have shared at least one P.O. Box, and routinely co-mingle funds.⁵¹

Standard Registration Corporation ("SRC"), d/b/a Consolidated

Research Authority or CRA ("CRA") appeared on deceptive sweepstakes letters

primarily targeting U.S. consumers from 2006-2010 until the USPIS issued a

⁴⁹ See id. (Defendants, for example, have sent letter to countries such as North Korea, Tuvalu, Burkina Faso, Tonga, Suriname, and the Faroe Islands).

⁵⁰ See id. at 95-97, ¶¶ 34-36.

[&]quot;Where one or more corporate entities operate as a common enterprise, each may be held liable for the deceptive acts and practices of the others." FTC v. Think Achievement Corp., 144 F. Supp. 2d 993, 1011 (N.D. Ind. 2000) (aff'd 312 F.3d 259 (7th Cir. 2002). See also FTC v. John Beck Amazing Profits, LLC, 865 F.Supp.2d 1052, 1082 (C.D. Cal. 2013) (quoting Delaware Watch Co. v. FTC, 332 F.2d 745, 746 (2d Cir. 1964) (when the same individuals transact business through a "maze of interrelated companies," the whole enterprise may be held liable as a joint enterprise.").

Cease and Desist Order against the operation in 2010.⁵² SRC's bank accounts have received proceeds from the scam, paid for business expenses such as mailing services, and co-mingled funds with the other corporate defendants.⁵³

Monitoring Service, Specific Reporting Service, Universal Information

Services or UIS ("UIS"), and Compendium Sampler Services or CSS ("CSS"),
appeared as "UIS" on letters targeting consumers in foreign countries beginning as
early as 2008. 54 UIS first received consumer payments at a P.O. Box in Vancouver
and then a mailbox in Ventura, where consumers currently send their money. 55

Accounts with a foreign money exchange company and a shipping company used
to conduct the scam are in the WIS/UIS name. 56 WIS's bank accounts have
received significant proceeds from the scam, paid for business expenses such as
mailing services, and co-mingled funds with the other corporate defendants. 57

Applied Marketing Sciences, LLC ("AMS") has received significant sums in proceeds from the scam into its bank account.⁵⁸ The AMS account also

⁵² See PX 11 at 100, ¶ 41(a) (complaints against CRA from 2005-2010).

⁵³ See id. at 89-92, 96-97, ¶¶ 18, 20-21, 26, 35.

⁵⁴ See id. at 100, ¶ 6.

⁵⁵ See, e.g., id. at 95, ¶ 33, Att. Q at 170-88 (mail received at Vancouver P.O. Box prior to 2012), 98, ¶ 37, Att. R at 189-204 (recent letters using Ventura mailbox).

⁵⁶ See id. at 93, ¶ 28, Att. O at 156.

⁵⁷ See id. at 90-93, 96-97, ¶¶ 21-22, 26, 28, 35, Att. O at 156.

⁵⁸ See id. at 92-93, 96-97, ¶¶ 26, 28, 35, Att. O at 156.

⁶⁰ See id. at 92-93, ¶ 26.

See id.

routinely receives significant deposits from the WIS and SRC bank accounts, and has received deposits from the foreign money exchange companies Defendants use to convert currency.⁵⁹ The AMS account is also used to cover business expenses such as pay payroll and rent.⁶⁰

IV. ARGUMENT

The Court should issue a TRO to prevent continued harm, dissipation of assets, and destruction of evidence, and to preserve the Court's ability to provide effective and final relief to the injured.

A. This Court has the Authority to Grant the Requested Relief

The FTC Act provides that "in proper cases the Commission may seek, and after proper proof, the court may issue, a permanent injunction." 15 U.S.C. § 53(b). Once the Commission invokes a federal court's equitable powers, the full breadth of the court's authority is available, including the power to grant such ancillary final relief as restitution. FTC v. Pantron I Corp., 33 F.3d 1088, 1102 (9th Cir. 1994) (holding that section 13(b) "gives the federal courts broad authority to fashion appropriate remedies for violations of the [FTC] Act"); FTC v. H.N. Singer, Inc., 668 F.2d 1107, 1113 (9th Cir. 1982). Such ancillary relief may include an order to preserve assets for eventual restitution to victimized consumers. H.N. Singer, 668 F.2d at 1112-13. Numerous courts in this district have granted or

affirmed injunctive relief similar to that requested here. Moreover, district courts throughout this circuit have granted TROs with asset freezes in prize promotion cases nearly identical to the one at issue here. FTC v. Nat'l Prize Info. Group, No. 2:06-cv-1305-RCJ-PAL, 2006 WL 3234360, *1, 5 (D. Nev. Oct. 18, 2006) (TRO with asset freeze); FTC v. Nat'l Awards Serv. Advisory, LLC, et al., 10-CV-05418-PJH (N.D. Ca. Dec. 1, 2010) (same).

B. The FTC Satisfies the Applicable Legal Standard for Issuance of Injunctive Relief

To grant temporary injunctive relief in an FTC Act case, the district court must (1) determine the likelihood that the Commission ultimately will succeed on the merits, and (2) balance the equities. *See Affordable Media*, 179 F.3d at 1233 (quoting *FTC v. Warner Commc'ns*, *Inc.*, 742 F.2d 1156, 1160 (9th Cir. 1984)). Unlike private litigants, the FTC need not prove irreparable injury. *See id.* at 1233. The FTC easily satisfies the TRO elements here.

⁶¹ See, e.g., FTC v. Asset & Capital Mgmt. Group, Inc., CV-13-5267-DSV (JCx) (July 24, 2013) (ex parte TRO with asset freeze, appointment of a receiver, immediate access to business premises); FTC v. Am. Mortgage Consulting Group, LLC, SACV-12-01561-DOC (JPRx) (Sept. 18, 2012) (same); FTC v. Rincon Mgmt. Servs. LLC, CV-11-01623-VAP-SP (Oct. 11, 2011) (same); FTC v. Forensic Case Mgmt. Servs., Inc., CV-11-07484-RGK-SS (Sept. 12, 2011) (same); FTC v. U.S. Homeowners Relief, Inc., CV-10-01452-JST (PJWx) (Sept. 28, 2010) (same). See also FTC v. Affordable Media, LLC, 179 F.3d 1228, 1232-33, 1238 (9th Cir. 1999) (ex parte TRO, preliminary injunction, asset freeze); FTC v. Publ'g Clearing House, Inc., 104 F.3d 1168, 1170 (9th Cir. 1997) (ex parte TRO, preliminary injunction); FTC v. World Wide Factors, 882 F.2d 344, 346-47 (9th Cir. 1989) (TRO, preliminary injunction, asset freeze).

1. Defendants are Violating the FTC Act

An act or practice is deceptive under the FTC Act if it is likely to mislead consumers, acting reasonably under the circumstances, in a material respect. See FTC v. Cyberspace.com, 453 F.3d 1196, 1199 (9th Cir. 2006). In considering whether a claim is deceptive, the Court must consider the "net impression" created by the representation. Id. at 1200 (solicitation can be deceptive by virtue of its net impression even if it contains truthful disclosures); see also FTC v. Stefanchik, 559 F.3d 924, 928 (9th Cir. 2009) ("Deception may be found based on the 'net impression' created by a representation."); FTC v. Five-Star Auto Club, 97 F. Supp. 2d 502, 528 (S.D.N.Y. 2000) ("the Court must consider the misrepresentations at issue, by viewing [them] as a whole without emphasizing isolated words or phrases apart from their context"). Here Defendants' letters, with their official-looking designs, prominently featured multi-million dollar figures, and carefully crafted language, create the overwhelming impression that consumers have won a substantial cash prize and need only send in a small fee to claim their winnings. Tellingly, the purported product being sold is not even mentioned in the body of the letter.

The fine print Defendants bury at the bottom or on the backs of their letters, in dense text and confusing language, in no way corrects this overall impression.

The law in this circuit, ⁶² and throughout the country, ⁶³ is that fine print disclaimers do not cure deceptive solicitations. In *FTC v. Cyberspace.com*, *LLC*, the Ninth Circuit held that a fine print disclosure on the back of a check sent to consumers violated the FTC Act because it contained "no obvious mention of an offer for services, no product information, and no indication that a contract is in the offing" 453 F.3d at 1200-01. The Court further held that a survey commissioned by the defendants which found that most people understood the substance of the disclaimer was irrelevant because the study shed no light on whether the notice was sufficiently conspicuous to draw consumers' attention in the first place. *See id.* at 1201. ⁶⁴

Indeed, the court in FTC v. National Prize Information Group, held that the fine print disclosure used by a scheme nearly identical to Defendants' scheme did

⁶² See Cyberspace.com, 453 F.3d at 1200.

⁶³ See, e.g., FTC v. Direct Mktg. Concepts, Inc., 624 F.3d 1, 12 & n.9 (1st Cir. 2010) ("[d]isclaimers or qualifications in any particular ad are not adequate to avoid liability unless they are sufficiently prominent and unambiguous to change the apparent meaning of the claims and to leave an accurate impression.") (citation omitted); FTC v. Brown & Williamson Tobacco Corp., 778 F.2d 35, 42-43 (D.C. Cir. 1985) (affirmed district court's finding that advertisement's description of cigarette tar content deceptive even though fine print in corner contained truthful explanation); Porter & Dietsch v. FTC, 605 F.2d 294, 301 (7th Cir. 1979) (upholding FTC finding that disclosures "buried in small print" were inadequate to change net impression of weight loss claims in advertising).

See also Florsheim v. FTC, 411 F.2d 874, 876-78 (9th Cir. 1969) (appearance and prominent repetition of words 'Washington D.C.' on debt-collection forms created deceptive impression that forms were a demand from government even though forms contained small print disclaimer stating that was not the case).

a c d d c ir oi

not insulate the defendants from liability under the FTC Act. 2006 WL 3234360, at *3. In *National Prize*, as in the instant case, the letters sent to consumers created the impression that consumers had won millions of dollars, and included a dense, fine print disclosure at the bottom of the letters which disclosed that the defendants actually only sent a newsletter about available sweepstakes to consumers. *Id.* at *2-3. The district court concluded that the consumers' net impression from the letters was that they had won a cash prize which could be obtained by sending a \$20 fee, and held that the "small-print disclosure, containing legalistic and ambiguous language, [did] not dispel that net impression." *Id.* at *3.

As in *National Prize*, the disclaimers in Defendants' letters are not conspicuous and, as the evidence demonstrates, certainly do not draw consumers' attention. We have not heard from a single consumer who believed they had purchased a list of sweepstakes contests. Similarly, not a single consumer reported receiving, let alone benefitting from, the report they supposedly agreed to purchase. Hundreds of thousands of consumers, often elderly, send money to Defendants thinking they have won a sweepstakes and in return, receive absolutely nothing of value. Although it is not necessary to prove actual deception to establish a violation of the FTC Act, such proof is "highly probative to show that a practice is likely to mislead consumers acting reasonably under the circumstances."

4

5 6

7 8

9 10

11

12 13

14

15 16

17

18

19

20 21

22 23

24

25

26 27

28

Cyberspace.com, 453 F.3d at 1201 (citations and internal quotation marks omitted).

The Equities Tip Decidedly in the FTC's Favor 2.

The public equities in this case warrant preliminary and ancillary injunctive relief. In weighing the equities, the Ninth Circuit has held that the public interest should receive far greater weight than private interests. See Affordable Media, 179 F.3d at 1236; World Wide Factors, 882 F.2d at 347. The public equities in this case are compelling, as the public has a strong interest in halting Defendants' law violations and preserving assets for a meaningful monetary remedy. Defendants, by contrast, have no legitimate interest in continuing to mislead consumers and compliance with the law is hardly an unreasonable burden. See World Wide Factors, 882 F.2d at 347 ("[T]here is no oppressive hardship to defendants in requiring them to comply with the FTC Act, refrain from fraudulent representation or preserve their assets from dissipation or concealment.").

3. Liam O. Moran is Individually Liable Under the FTC Act

Defendant Liam Moran is individually responsible for the illegal activity of the corporations he controls. An individual defendant may be held liable for corporate practices where he (1) participated directly in, or had some authority to control, a corporation's deceptive practices, and (2) knew or should have known of the practices. Stefanchik, 559 F.3d at 931. Authority to control can arise from

assuming the duties of a corporate officer, particularly when the corporate defendant is a small, closely-held corporation. FTC v. Amy Travel Serv. Inc., 875 F.2d 564, 573-74 (7th Cir. 1989). The FTC does not need to show intent to defraud. Affordable Media, 179 F.3d at 1234.

Defendant Moran, the sole officer and alter-ego of the closely-held corporate defendants, unquestionably controlled, participated in, and was aware of their practices. Moran is the sole managing member of AMS, and the sole director, president, secretary, and treasurer of SRC and WIS. Moreover, he was the respondent in the USPIS's 2010 action against him for engaging in the same scam at issue in this case. Moran also opened two mailboxes in the U.S. used in connection with the scam and hired a Canadian company to open a P.O. Box in Vancouver for the scam. He is the sole signatory on corporate bank accounts that have received millions in scam proceeds. In fact, his personal signature even appears on some letters to consumers as the company representative, including as "President," "CEO," "Authorization Officer," or "Issuance Officer."

⁶⁵ PX 11 at 83-84, \P ¶ 5(a)-(c), 6(b)-(c), 7(a)-(c).

⁶⁶ *Id.* at 98-99, ¶ 39, Att. U.

⁶⁷ Id. at 85-86, 94, ¶ 9(a)-(b), Atts. E, F, and P at 157.

⁶⁸ *Id.* at 87-93, 96-97, ¶¶ 14-16, 18, 20-22, 24, 35.

⁶⁹ PX 11 at 98, ¶¶ 37-38, Att. R at 190-91, Att. S at 205; PX 1 at 2, ¶ 5, Att. A at 19, 23, 25.

C. The Temporary Restraining Order Should Include an Asset Freeze, Temporary Receivership, and Other Ancillary Relief

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

The FTC requests that the Court issue a TRO that prohibits future law violations and preserves assets and documents to ensure that the Court can grant effective final relief in this case. ⁷⁰ Part of the relief sought by the FTC in this case is restitution for the victims of Defendants' fraud. To preserve the possibility of such relief, the FTC seeks a freeze of Defendants' assets and an immediate accounting to prevent concealment or dissipation of assets. Such an order is well within the Court's authority. H.N. Singer, 668 F.2d at 1113 (FTC Act provides a basis for freezing assets to ensure court can accomplish "complete justice"); World Wide Factors, 882 F.2d at 347 (since FTC has shown probability of success on the merits, district court did not abuse discretion in granting an injunction to freeze assets"); FTC v. Am. Nat'l Cellular, Inc., 810 F.2d 1511, 1514 (9th Cir. 1987) (FTC's power to petition for injunctive relief and asset freeze "well-established"). See also FTC v. Gem Merch. Corp., 87 F.3d 466, 469 (11th Cir. 1996) (district court may order preliminary relief, including asset freeze, that may be needed to make permanent relief possible); FTC v. World Travel Vacation Brokers, Inc., 861 F.2d 1020, 1031 & n.9 (7th Cir. 1988) (asset freeze appropriate once Court determines FTC likely to prevail on merits and restitution would be appropriate final remedy: district court has a "duty to ensure that the assets of the corporate

A Proposed TRO has been filed concurrently with the FTC's TRO motion.

defendants [are] available to make restitution to injured consumers").

Here, an asset freeze is appropriate given the magnitude of financial injury. Defendants' deceptive conduct is especially egregious because it targets elderly consumers. A freeze of Defendants' assets is necessary to preserve the status quo and ensure that funds do not disappear during the course of this action. See Johnson v. Couturier, 572 F.3d 1067, 1085 (9th Cir. 2009) (upheld asset freeze because plaintiffs established they were "likely to succeed in proving that [Defendant] impermissibly awarded himself tens of millions of dollars"). The freeze here should extend to Individual Defendant Moran as well because the Commission is likely to succeed in showing that he is liable for restitution. See World Travel Vacation Brokers, 861 F.2d. at 1031.

The appointment of a temporary receiver would prevent the destruction of documents and the dissipation of assets while the case is pending. Such an appointment is particularly appropriate in light of Defendants' pervasive fraud, which presents the likelihood of continued misconduct. See In the Matter of McGaughey, 24 F.3d 904, 907 (7th Cir. 1994) (appointment of receiver is "an especially appropriate remedy in cases involving fraud and the possible dissipation of assets"); see also FTC v. U.S. Oil & Gas Corp., 748 F.2d 1431, 1434 (11th Cir. 1984). If Defendants are allowed to remain in control of their business, it is likely that evidence will be destroyed and the fruits of their fraud will be dissipated. A

temporary receiver would eliminate those risks with a minimal disruption of any legitimate business activity. The receiver also would be helpful in assessing the extent of Defendants' widespread fraud, tracing the proceeds of that fraud, preparing an accounting, and making an independent report of Defendants' activities to the Court.

D. The Temporary Restraining Order Should be Issued Ex Parte

The requested TRO should be issued *ex parte* to prevent Defendants from dissipating or concealing their assets or destroying evidence. An *ex parte* TRO is warranted where the facts show that immediate and irreparable injury, loss, or damage will occur before the defendants can be heard in opposition. *See* Fed. R. Civ. P. 65(b). Here, as in similar FTC actions in this district where courts have granted an *ex parte* TRO (*see supra* n. 52) there is a serious risk that assets and evidence stemming from the illegal activity will disappear if Defendants receive prior notice. Defendants are seasoned sweepstakes scam artists with a long history of disregarding and evading law enforcement. They have continued their blatantly deceptive scheme for years despite law enforcement intervention and there is a significant risk that they will continue their pattern of evasion if given

⁷¹ See Certification and Declaration of Plaintiff's Counsel Pursuant to Federal Rule of Civil Procedure 65(b) and Local Rule 7-19.2 in Support of Plaintiff's Ex Parte Application for Temporary Restraining Order and Ex Parte Application to Temporarily Seal Case File (describing need for ex parte relief and citing cases in which defendants who learned of impending FTC action withdrew funds, destroyed vital documents, and fled the jurisdiction).

advance notice of the Commission's motion.

V. CONCLUSION

For the above reasons, the FTC respectfully requests that this Court issue the attached proposed TRO with asset freeze, appointment of a receiver, immediate access, and other equitable relief, and require Defendants to show cause why a preliminary injunction should not issue.

Dated: September 16, 2013

Respectfully submitted,

JONATHAN E. NEUCHTERLEIN General Counsel

David A. O'Toole, IL #6227010 Joannie T. Wei, IL # 6276144 Federal Trade Commission

55 West Monroe Street, Suite 1825

Chicago, Illinois 60603 Telephone: (312) 960-5634 Facsimile: (312) 960-5600

Local Counsel
Faye Chen Barnouw, CA # 168631
FEDERAL TRADE COMMISSION
10877 Wilshire Boulevard, Suite 700
Los Angeles, California 90024
Talanhana: (210) 824, 4343

Telephone: (310) 824-4343 Facsimile: (310) 824-4380

Attorneys for Plaintiff
FEDERAL TRADE COMMISSION